

EXECUTIVE CHAMBERS

HONOLULU

LINDA LINGLE GOVERNOR

December 15, 2005

The Honorable Robert Bunda, President and Members of the Senate Twenty-Third State Legislature State Capitol, Room 003 Honolulu, Hawaii 96813

Dear Mr. President and Members of the Senate:

For your information and consideration, I am transmitting herewith two (2) copies of the Department of Budget and Finance's report on goals and action plans in accordance with Act 100, SLH 1999. Pursuant to Section 93-16, Hawaii Revised Statutes, I am also informing you that the report may be viewed electronically at http://www.hawaii.gov/budget/LegReports.

Sincerely,

LINDA LINGLE

Enclosures



EXECUTIVE CHAMBERS

HONOLULU

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December 15, 2005

The Honorable Calvin K. Y. Say, Speaker and Members of the House of Representatives Twenty-Third State Legislature State Capitol, Room 431 Honolulu, Hawaii 96813

Dear Mr. Speaker and Members of the House:

For your information and consideration, I am transmitting herewith two (2) copies of the Department of Budget and Finance's report on goals and action plans in accordance with Act 100, SLH 1999. Pursuant to Section 93-16, Hawaii Revised Statutes, I am also informing you that the report may be viewed electronically at http://www.hawaii.gov/budget/LegReports.

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Enclosures

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DEPARTMENT OF BUDGET AND FINANCE PLAN OF ACTION FOR IMPLEMENTATION OF GOALS AND OBJECTIVES

Act 100, Session Laws of Hawaii 1999 Act 178/05 ESTIMATED FUNDING REQUIREMENTS PRG ID MOF GOAL/OBJECTIVE TASK TIME FRAME FY 06 FY 07 FY 08 FY 09 FY 10 307,400,003 391,207,022 412,814,000 436,766,000 463,318,000 MEASURE OF PERFORMANCE BUF101AA Streamline administrative support activities in the areas of fiscal accounting, budgeting and management services, personnel services, contract administration, and systems and procedures. Enhance B&F's website and implement necessary system upgrades and ongoing projects. Provide timely and effective IT and telecommunications services to On-going Actual %/# of requests for PC troubleshooting assistance responded to within 2 working days. departmental employees. Provide timely and proper analysis of Maintain sufficient resources to On-going Actual % variance in expenditures for budget related plans and requests. meet entitlement requirements through regular status reports. fixed cost/entitlements compared with annual allotment. Establish improved tracking systems to ensure minimum processing time Provide timely and accurate On-going Actual %/# of vendor payments made within 30 days. processing of payments. for contract administration, budget, fiscal, personnel, and systems procedures request. Provide timely and accurate payment of salaries and other payroll items. Actual %/# of payroll-related transactions completed within 5 On-going working days of approval.

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DEPARTMENT OF BUDGET AND FINANCE PLAN OF ACTION FOR IMPLEMENTATION OF GOALS AND OBJECTIVES

Act 100, Session Laws of Hawaii 1999 Act 178/05 ESTIMATED FUNDING REQUIREMENTS TIME FRAME FY 06 3,601,595 PRG ID MOF BUF 101BA A GOAL/OBJECTIVE FY 07 FY 08 FY 09 FY 10 3,608,705 1.994,000 1.994,000 1,994,000 TASK MEASURE OF PERFORMANCE Timely recommendations provided regarding requests submitted by departments. Continue to improve and refine the review process. On-going. Actual %/# of departmental requests completed by the due date. Make the budget more user friendly and transparent (l.e. simpler and more accessible); simplify the budget document format. Continue, refine, and simplify the budget information on the Internet, Budget in Brief, and the Multi Year On-going. Legislature and public will be able to read and understand budget document more easily. Program and Financial Plan (PFP). Improve decision-making process Performance measures will be more meaningful for decision-making and will show how "well" the program is doing rather than "what" the program is doing. Implement Statewide Performance On-going. by working with departments to develop better performance measures for programs. Measure training.

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DEPARTMENT OF BUDGET AND FINANCE PLAN OF ACTION FOR IMPLEMENTATION OF GOALS AND OBJECTIVES

				Act 100, Se	ession Laws of Haw	aii 1999				
					Act 178/05	COTIN	MATED FUNDING	REQUIREMENT	гв	
PRG ID	MOF	GOAL/OBJECTIVE	TASK	TIME FRAME	FY 06	FY 07	FY 08	FY 09	FY 10	MEASURE OF PERFORMANCE
BUF 115	A/T/U	Treasury Management:			\$518,575,686	\$564,919,761	\$593,791,000	\$622,291,000	\$592,707,000	
			Monitor automated cash management system as a tool to utilize in forecasting the cash flows of the State. Also, munitur system with the Investment accounting system currently used by Treasury.	Ongoing	\$4,200°	\$4,200 *	\$4,200°	\$4,200*		Improvement in the accuracy of forecasted cash requirements and optimization of daily balances held in deposit accounts including efficiency in meeting the banking needs of the various State agencies.
	А		Monitor contract with primary depository to provide banking services for the State Treasury and provide for other statewide banking services as needed.	Ongoing	\$583,300*	\$589,816 *	\$589,816*	\$589,816*	\$589,816*	
			Provide assistance and serve as liaison with primary bank for other departments' banking and cash management needs.	Ongoing						
		returns consistent with the State's	Centralize the investment of State funds through the Treasury Investment Pool program.	Ongoing						Rate of return on investments meets or exceeds index yeild as benchmarked.
			Optimize the number of authorized securities dealers to provide competitive options for daily investment of State funds.	Ongoing						
			Monitor portfolio performance reporting, Investment Portfolio compliance reporting and periodic portfolio reviews.	Ongoing						

* included in the totals

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DEPARTMENT OF BUDGET AND FINANCE PLAN OF ACTION FOR IMPLEMENTATION OF GOALS AND OBJECTIVES Act 100, Session Laws of Hawaii 1999

ESTIMATED FUNDING REQUIREMENTS
FY 07 FY 08 FY 09 TIME FRAME FY 06 PRG ID MOF GOAL/OBJECTIVE TASK FY 10 MEASURE OF PERFORMANCE Monitoring bond market conditions in order to take advantage of lower interest rates and meet cash requirements. Monitor bond interest rates. Rate of interest paid on State bonds issued relative to the Bond Buyer index. Ongoing Review and evaluate outstanding bond issues for possible debt service savings to the State. Monitor bond interest rates. Savings in interest costs between original issue and refunding issue. A/U Maintain State's bond credit rating at the double-A level. Improve rating agency perception of Ongoing the State's economy and fiscal management practices by keeping them better informed. \$11,125* \$11,125* \$11,125* \$11,125* \$11,125 Unclaimed Property: Maintain and enhance an automated Unclaimed Property Program Accounting System. Protect the interest of owners of Ongoing maintenance \$22,500* \$22,500* \$22,500* \$22,500 \$22,500* Increase in the new holder reports filed. abandoned property by assuming State custody of such property until claimed by their rightful owners. Make holders of abandoned property aware of their obligation. Ongoing Increase in returns of unclaimed property paid/returned to rightful owners.

*included in the totals 2

DEPARTMENT OF BUDGET AND FINANCE PLAN OF ACTION FOR IMPLEMENTATION OF GOALS AND OBJECTIVES

	Act 100, Session Laws of Hawaii 1995									
				i	Act 178/05		ESTIMATED FUNDING REQUIREMENTS			
PRG ID			TASK	TIME FRAME	FY 06	FY 07	FY 08	FY 09	FY 10	MEASURE OF PERFORMANCE
BUF 141	AVUIZ			-	403,856,003	507,200,009	510,593,000	527,798,000	532,249,000	
	×	benefits for State and County employees and retirees, and to finance retirement benefits on an actuarial basis to ensure that sufficient assets are accumulated to to pay for these benefits. Also, provide for the	Providing pre-retirement counseting services; com- puting and processing retirement, disability and death benefits; enrollment of membership to retirement plan; conduct disability hearings and appeals; processing retirement and retund payments; reporting of taxability of benefits paid; and safeguarding and accounting for inversents. Also, printed management and oversight of ERS's investment portfolio.	On-going **	8,077,962	8,077,962	7,946,000	7,946,000		Reduce average time between retirement date and initial retirement check, average time to process initial check to terminated employees and average time to finalize service retirement benefits. Provide counseling services to new hires, mid-career employees, and those nearing retirement. Provide timely information on the ERS website.
	A U		State contributions for pension accumulation and social security/medicare are invested until needed for payments.	On-going **	201,895,621 283,883,400	207,081,631 292,127,076	209,048,000 299,599,000	211,045,000 308,807,000	311,233,000	Meet or exceed statutory requirement for return on investments. Return on investments to reduce the pension accumulation contribution requirements by the State and County governments. ERS also maximizes returns on investments to minimize State contributions for Social Security/Medicare.
	X		Implement a new computer and office automation system to replace obsolele Wang computer system. Enhancements include: internet access, online retirement estimate calculations, interactive telephone system, optical disk filing system, workflow, cash management, employer reporting, and others.	Phased in rollout, through EY09 **						
	x		Asset allocation and liability study. Study required to prudently manage the investment assets. Past research has shown that over 85 percent of a pension fund's investment performance is based on asset allocation. Good investment returns lowers State and County governments' contributions over the long term. (Estimated cost is \$50,000 every 3 years, next due in FY08)	Every 3 years **						

DEPARTMENT OF BUDGET AND FINANCE PLAN OF ACTION FOR IMPLEMENTATION OF GOALS AND OBJECTIVES

				Act 100, Session Laws of	f Hawaii 1999					
l					Act 178/05	ESTIMATED FUNDING REQUIREMENTS				
PRG ID	MOF	GOAL/OBJECTIVE	TASK	TIME FRAME	FY 06	FY 07	FY 08	FY 09	FY 10	MEASURE OF PERFORMANCE
	A/U		Peneiren Acoumulation appropriation as a percentage of payroll. Act 181. Session Laws of Hawaii 2004 changed the methodology used to compute employer contributions for State and County government employees' retirement benefits. Beginning in FY 2006, employer contributions are based on 15.75 percent of the member's compensation for police, firefighters, and corrections officers and 13.75 percent of the member's compensation for all other employees.	Eff. FY 06 **						
	x		Implementation of Class H Membership Contributory Plan. Act 179, Session Laws of Hawaii 2004 establishes a new defined benefit contributory plan with a hybrid feature for cortain current and future members of the retirement system.		į					

^{**} Included in the totals

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			DEPARTI PLAN OF ACTION FOR I	MENT OF BUI				TIVES		
				Act 100, Session Lav						
					Act 178/05		TED FUNDI	NG REQUIRE	EMENTS	
PRG ID BUF 143	MOF	GOAL/OBJECTIVE	TASK	TIME FRAME	FY 06	FY 07	FY 08	FY 09	FY 10	MEASURE OF PERFORMANCE
BUF 143	-				3,925,905	3,816,274	3,816,274	3,816,274	3,816,274	
		To provide health and life insurance benefits for eligible active and retired State and county public employees and their dependents that are affordable to both the public employers and participants.								Percentage change in administrative expenditures per enrollees of the Trust Fund
			Continue to make operational improvements to shorten the time in which shortages and refund conditions can be resolved.	on-going						Shortage and overage accounts that are pending resolution for more than 30 days as a percentage of total accounts with shortages and overages.
			Continue training, out-reach, and communication efforts to maintain and improve satisfaction.	on-going						Improvement in Departmental Personnel Officer, and insurance carrier satisfaction surveys (% change in satisfaction)
			Continue to improve the operational efficiency of the EUTF enrollments staff in processing enrollment transactions.	on-going						Percentage of open enrollment transactions that are processed by the Trust Fund within 14 working days of receipt.
			Continue to improve the effectiveness of the EUTF customer service staff in responding to inquiries	on-going						Respond to inquires within one working day 95% of the time.

			DEPARTI	MENT OF BUI	DGET AND	FINANCE				
			PLAN OF ACTION FOR I				D OBJECT	IVES		
Т				Act 100, Session Lav						
PRG ID	MOF	GOAL/OBJECTIVE	TASK	TIME FRAME	Act 178/05 FY 06	FY 07	TED FUNDII	NG REQUIRE	FY 10	MEASURE OF PERFORMANO
			Health Fund Information Management System:							
			Work towards the implementation of new/improved EUTF computer system to further automate the enrollments processes and improve the system reliability, efficiency, and capabilities.	on-going						
			Provide health and life insurance benefits to public employees and retirees	• Ongoing						

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DEPARTMENT OF BUDGET AND FINANCE PLAN OF ACTION FOR IMPLEMENTATION OF GOALS AND OBJECTIVES

Act 100, Session Laws of Hawaii 1999 Act 178/05 ESTIMATED FUNDING REQUIREMENTS PRG ID MOF GOAL/OBJECTIVE TASK TIME FRAME FY 06 8.517.898 FY 07 FY 08 FY 09 FY 09 8.651,266 8,647,000 8,647,000 8,647,000 MEASURE OF PERFORMANCE BUF 151 To safeguard the rights of indigent Provide effective assistance of The delivery of effective legal representation to all public defender clients in compliance with the Hawaii Rules of Professional on-going persons in need of assistance in criminal, mental commitment, and family cases by providing statutorily and constitutionally entitled legal services. legal counsel to persons who qualify for public defender services by reason of indigent status and type of case. Conduct Provide annual comprehensive advocacy training for deputy public defenders on-going Workload of the deputy public defenders is managed to permit the rendering of quality representation The deputy public defender's ability, training, and experience match the complexity of each case A quality training program is maintained for the deputy public defenders

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DEPARTMENT OF BUDGET AND FINANCE PLAN OF ACTION FOR IMPLEMENTATION OF GOALS AND OBJECTIVES Act 100, Session Lews of Hamali 1999

			T	ACCIO	U, Session Laws of Hawaii	1999				
l		•		TIME	Act 178/05	ESTIMATED FUNDING REQUIREMENTS*				
PRG ID			TASK	FRAME	FY 06	FY 07	FY 08	FY 09	FY 10	MEASURE OF PERFORMANCE
BUF 901	В	customers with adequate and reliable utility services at just and reasonable rates, while providing regulated utilities with a reasonable opportunity to earn a fair rate of return. See PUC Annual Report 20u4-ub for Long term and Short Term Goals.	prescribes rates, tariffs, charges, and fees, and determines the allowable rate of earnings in establishing rates, prescribes the methods, service, and annual rates of	On-going. Long and Snort Ferm time frames.	8,505,197	8,205,197	8,205,197	8,205,197		Performance measures necessarily include sublective measures of performance, and accordingly, an evaluation of the Commission's performance in many instances will require a subjective evaluation of whether the Commission's actions accomplished its primary mission, goals, objectives, and policies, as well as the timely accomplishment of various specific Legislative mandates, and the timely completion of docketed actions, rulemaking actions, tariff applications, complaints and other matters before the Commission.